



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Philip KORTUM et al.

Group Art Unit : 2645

Appl. No. : 10/058,785

Examiner : M. CHOW

Filed : January 30, 2002

Confirmation No. : 4132

For : SEQUENTIAL PRESENTATION OF LONG INSTRUCTIONS IN
AN INTERACTIVE VOICE RESPONSE SYSTEM

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop AMENDMENT
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98, and supplemental to the Supplemental Information Disclosure Statements filed on October 24, 2005, October 7, 2005, April 29, 2005, April 19, 2005, March 8, 2005, December 27, 2004, October 4, 2004, September 15, 2004, April 23, 2004, and April 29, 2002, Applicants call to the Examiner's attention the following documents:

U.S. Patent No. 6,381,640;

U.S. Patent No. 6,741,967;

U.S. Patent Application Publication No. 2003/0055974;

U.S. Patent No. 6,208,970;

U.S. Patent No. Re. 38,649;

Chu-Carroll, Jennifer and Carpenter, Bob, Vector-based Natural Language Call Routing, Association for Computation Linguistics, pp. 361-388, 1999;

Kellner, A., Rueber, B., and Seide, F., A Voice-Controlled Automatic Telephone Switchboard and Directory Information System, Philips GmbH Forschungslaboratorien, pp. 117-120, 1998; and

Hanrieder, Gerhard Integration of a Mixed-Initiative Dialogue Manager Into Commercial IVR Platforms, Daimler-Benz Aerospace AG, pp. 77-82, 1998.

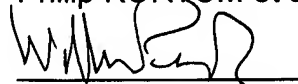
Further to 37 C.F.R. §1.98 (a)(2)(ii), copies of the U.S. patents and U.S. patent application publication are not enclosed herewith. However, if any copies are needed, the Examiner is respectfully requested to contact the undersigned.

Applicants respectfully request that the Examiner consider the above material and cite the same. All of the above-noted documents are listed on the attached PTO-1449 Form and the three above-noted articles are enclosed herewith. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants with the next official communication in the present application.

Further, Applicants note that since this Supplemental Information Disclosure Statement is being submitted subsequent to the issuance of an Office Action on the merits, Applicants have included herewith a check in the amount of \$180.00 to cover the fee set forth in 37 C.F.R. §1.17 (p). However, the Commissioner is hereby authorized to charge payment of any necessary additional fees associated with this communication or credit any overpayment to Deposit Account No. 19-0089.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,
Philip KORTUM et al.



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FORM PTO-1449 U.S. Department of Commerce Patent and Trademark Office	Atty. Docket No. P21782	Application No. 10/058,785
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)		
Applicant Philip KORTUM et al.		Filing Date January 30, 2002
Group 2645		

U.S. PATENT DOCUMENTS

EXAMINER INITIAL		DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE
		6 3 8 1 6 4 0	04/30/02	BECK et al.			
		6 7 4 1 9 6 7	05/25/04	WU et al.			
	2003	0 0 5 5 9 7 4	03/20/03	BROPHY et al.			
		6 2 0 8 9 7 0	03/27/01	RAMANAN			
		RE 3 8 6 4 9	11/09/04	SETLUR et al.			

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION YES NO

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

1	Chu-Carroll, Jennifer and Carpenter, Bob, Vector-based Natural Language Call Routing, Association for Computation Linguistics, pp. 361-388, 1999.
2	Kellner, A., Rueber, B., and Seide, F., A Voice-Controlled Automatic Telephone Switchboard and Directory Information System, Philips GmbH Forschungslaboratorien, pp. 117-120, 1998.
3	Hanrieder, Gerhard Integration of a Mixed-Initiative Dialogue Manager Into Commercial IVR Platforms, Daimler-Benz Aerospace AG, pp. 77-82, 1998.

EXAMINER	DATE CONSIDERED
*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	